

# CUSTOMER-TICKET.COM INCIDENT TICKET SYSTEM



## FOLLOW-UP FAST, BOOST CUSTOMER SATISFACTION



- 1. STILL COLLECTING SALES ENQUIRIES, CUSTOMER FEEDBACK, AND SUPPORT ISSUES VIA EMAIL OR MANUALLY?
- 2. EXPERIENCE DIFFICULTY TO DELEGATE, MANAGE, KEEP TRACK OF ALL CUSTOMER EMAILS COMING IN?
- 3. CAN YOU MONITOR YOUR CS STAFF PERFORMANCE? DO YOU HAVE FULL AUDIT TRAIL OF THEIR REPLIES?

**OUR SAAS SOLUTIONS SOLVES EXACTLY THESE PROBLEMS.**

# FREE TRIAL SIGN-UP IS AVAILABLE UPON REQUEST. VISIT [HTTP://WWW.CUSTOMER-TICKET.COM/SIGNUP-TRIAL.PHP](http://www.customer-ticket.com/signup-trial.php)

### BUSINESS WORKFLOW



CUSTOMERS, USERS CREATE INCIDENT TICKETS VIA WEB PORTAL, EMAIL OR PHONE



TICKETS ARE ROUTED TO RESPECTIVE TEAMS AUTOMATICALLY, SPEEDING UP RESPONSE



PERSON IN CHARGE RECEIVE AND HANDLE ENQUIRIES & RESOLVE ISSUES IMMEDIATELY

CUSTOMER-TICKET.COM IS AN ENTERPRISE-LEVEL INCIDENT TICKET SOLUTION IN MALAYSIA. OUR SOLUTION ENHANCES YOUR COMMUNICATIONS WITH CUSTOMERS. NEVER MISS CUSTOMER QUESTIONS ANYMORE! DELEGATE CUSTOMER SERVICE WORKLOADS! MONITOR STAFF PERFORMANCE!

RUNNING AS CLOUD COMPUTING, CLIENTS ONLY NEED AN INTERNET BROWSER ON COMPUTERS, TABLETS OR SMARTPHONES FOR ACCESS, ANYWHERE, ANYTIME.



SCAN FOR DETAILS



**CUSTOMER-TICKET.COM**

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