

## ⌘ CORPORATE PROFILE ⌘

Wamp Multimedia Sdn Bhd was established in 2003. We are an enterprise IT solution provider delivering business solutions on the cloud. We were awarded the Malaysia MSC status in 2004, and a certified ISV for MSC Malaysia Cloud Computing Initiative 2014.

Under the brand *Customer-Ticket.com*, we provide ticket helpdesk solutions as SaaS (software as a service). Running totally from the cloud, our business clients can deploy our solutions basically without investments in hardware or software, and is available via mobile devices or computers, anywhere, anytime.

Our ticket helpdesk solution is a mobile-friendly platform where employees can collaborate to resolve customer problems, enhance customer service, boost service responsiveness and at the same time provides real-time reports and analytics for quality improvement.

With licensed manufacturing facilities for CD, DVD, Blu-Ray replication, silkscreen and offset printing and packaging productions in Malaysia, we have been serving our local and international clients in mass producing optical discs that meet international standards.

To support the optical media business, our post-production team offers design and other services for annual report, video format conversions, multimedia creation, corporate photography, DVD encoding, DVD authoring for corporate, entertainment and IT clients.

Web sites managed under us are:

[www.wamp-it.com](http://www.wamp-it.com)  
[www.customer-ticket.com](http://www.customer-ticket.com)  
[www.3d-mass.com](http://www.3d-mass.com)  
[www.usb-duplication.com](http://www.usb-duplication.com)



Customer-Ticket.com

**3D MASS**



*Kindly feel free to contact us at the below:*

**Email** : [sales @wamp-it.com](mailto:sales@wamp-it.com)  
**Telephone** : **+60 17 337 0027**  
**Sales Hotline** : **1700 80 0070 ( within Malaysia )**  
**Fax** : **+60 3 6730 5740**  
**Web** : <http://www.wamp-it.com/>  
**Blog** : <http://www.wamp-it.com/blog/>

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