

## Ticket Summary - by Department

Ticket Start Date ANY  
Ticket End Date ANY

Department Human Resource

Number	Status	Name	Ticket Subject	Date Created
210094	Open	Mary Lee	Mobile internet allowance	2015-06-24 16:22:49
969906	Open	Siti N	Apply for extension of maternity leave	2015-06-26 23:47:41
918591	Open	Siti N	Hospitalisation insurance coverage for employee	2015-06-26 23:48:21

Department Sales

Number	Status	Name	Ticket Subject	Date Created
313155	Closed	Richard L	Renew subscription contract for 1 year	2015-06-24 16:22:22
836690	Open	Bravo Maids Agency	Ask for web helpdesk payment	2015-06-26 11:13:54
862449	Open	Nora Sidar	Add Ticket Helpdesk for our company	2015-07-21 17:51:11
539245	Closed	John Ooi	Request for new ticket report	2015-07-31 11:38:36
481105	Open	John Ooi	SME package on ticket helpdesk system	2015-07-31 11:50:06
189151	Open	Fazirah	Enquiry on Live Chat for business web site	2015-08-01 00:16:12

Department Support

Number	Status	Name	Ticket Subject	Date Created
145765	Closed	Nazi Ahmad	Ticket helpdesk on mobile screens, tablets	2015-07-05 16:26:24

Department Technical

Number	Status	Name	Ticket Subject	Date Created
905059	Closed	Customer-Ticket Support	Scheduled application server upgrade	2015-06-14 12:07:45
421653	Closed	Jeremy Loh	Broadband upgrade process	2015-06-26 11:56:09

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