

## Ticket Summary - by Topic

Ticket Start Date      ANY  
Ticket End Date        ANY

### Topic                      Access Issue

Number	Status	Department	Name	Ticket Subject	Date Created
905059	Closed	Technical	Customer-Ticket Support	Scheduled application server upgrade	2015-06-14 12:07:45
145765	Closed	Support	Nazi Ahmad	Ticket helpdesk on mobile screens, tablets	2015-07-05 16:26:24

### Topic                      Business Enquiry

Number	Status	Department	Name	Ticket Subject	Date Created
862449	Open	Sales	Nora Sidar	Add Ticket Helpdesk for our company	2015-07-21 17:51:11

### Topic                      Employee Benefits

Number	Status	Department	Name	Ticket Subject	Date Created
210094	Open	Human Resource	Mary Lee	Mobile internet allowance	2015-06-24 16:22:49
969906	Open	Human Resource	Siti N	Apply for extension of maternity leave	2015-06-26 23:47:41
918591	Open	Human Resource	Siti N	Hospitalisation insurance coverage for employee	2015-06-26 23:48:21

### Topic                      Report a Problem

Number	Status	Department	Name	Ticket Subject	Date Created
421653	Closed	Technical	Jeremy Loh	Broadband upgrade process	2015-06-26 11:56:09

### Topic                      Sales Enquiry

Number	Status	Department	Name	Ticket Subject	Date Created
313155	Closed	Sales	Richard L	Renew subscription contract for 1 year	2015-06-24 16:22:22

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836690	Open	Sales	Bravo Maids Agency	Ask for web helpdesk payment	2015-06-26 11:13:54
539245	Closed	Sales	John Ooi	Request for new ticket report	2015-07-31 11:38:36
481105	Open	Sales	John Ooi	SME package on ticket helpdesk system	2015-07-31 11:50:06
189151	Open	Sales	Fazirah	Enquiry on Live Chat for business web site	2015-08-01 00:16:12